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North Liberty, IA 52317
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SERVICE TECHNICIAN – RESIDENTIAL OR LIGHT COMMERCIAL

Basic job description: A service technician with an overhead door company has the basic responsibility of repairing components of overhead doors and openers. Service technicians are called upon to replace springs, cables, track and sections of garage doors. Service to garage door openers requires working from ladder with opener at eye level or higher. Changing out photo eyes, track brackets and lower components of door requires technician to work from stooped or bent position. Technicians are responsible for loading their vehicles with the parts and tools they will need to perform daily tasks.

NOTE: Most residential overhead doors are 7' to 8' in height. Commercial doors come in sizes from 8' to 20' or more in height.

INSTALLATION TECHNICIAN – RESIDENTIAL

Basic job description: A door installer with an overhead door company has the basic responsibility of installing overhead doors and openers in residential settings. Unless the jobsite is a newly constructed home, the installer is also responsible for removing the existing door, track, cables and springs. The technician must load the old door and components on his truck and return it to the company dumpster for disposal. Old doors and components are not left on the customer's site.

Residential doors are typically 7' to 8' high and 9' to 18' wide. Individual door sections weigh from 40 to 75 pounds each. The residential installer may have assistance loading the door sections onto the overhead rack on the service truck at the company warehouse, but must be able to safely remove the sections from the overhead rack at the job site without assistance.

A new residential door installation includes all new track, cables, springs, door sections and hardware.

A garage door opener is suspended from the garage rafters or ceiling with angle iron and the operator rail is connected to the garage door. Installation is done from a ladder. The technician must carry the operator motor head up the ladder and be able to hold it into place while mounting it to the brackets. The rail assembly is attached while working from the ladder.



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Physical requirements:

In order to achieve this objective, the technician must be physically able to:

1. Use hand tools, power and manual
2. Ladder climbing, ladder climbing with load and working from ladder
3. Work while sitting, standing, kneeling
4. Position movements include walking, turning, stooping and reaching for or carrying product, stepping around and over obstacles
5. Extensive "over the head" work to include lifting over the head, reaching and working with tools above level of head
6. Ability to lift, unaided, 75 pounds