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## **SERVICE TECHNICIAN – COMMERCIAL SERVICE TECHNICIAN**

**Basic job description:** A commercial service technician with an overhead door company has the basic responsibility of repairing components of all types of commercial and industrial doors, door openers and dock equipment in all types of work environments. Commercial and industrial doors include a wide range of products by many manufacturers and include, but are not limited to sectional doors, rolling steel doors and high speed doors, each of which have specific corresponding motors and power systems. Dock equipment includes mechanical and hydraulic dock levelers, hydraulic and mechanical truck restraints, dock seals, dock bumpers and dock lights.

Commercial service technicians must have at least a working knowledge of electrical components in order to trouble-shoot and repair operator/electrical defects.

Commercial service technicians must be proficient in welding and able to use a variety of power tools. Must have a valid driver's license and pass a DOT physical and drug screen.

Technicians are responsible for loading their vehicles with the parts and tools they will need to perform daily tasks.

NOTE: Commercial / industrial doors are a minimum height of 8' and can be 20' or more in height.

### **Physical requirements:**

The technician must be physically able to:

1. Use hand tools, power and manual
2. Ladder climbing, ladder climbing with load and working from ladder
3. Work while sitting, standing, kneeling
4. Position movements include walking, turning, stooping and reaching for or carrying product, stepping around and over obstacles
5. Extensive "over the head" work to include lifting over the head, reaching and working with tools above level of head
6. Ability to lift, unaided, 75 pounds

